

CACHE LEVEL 2

UNDERSTANDING TENANT SUPPORT IN SOCIAL HOUSING





The Course

Over 4 million people in the UK live in social housing, and with some social housing tenants being at their most vulnerable, it's important that anyone working in the sector has a sound understanding of the range of services provided by social housing, the issues that tenants might face, and how to correctly record and report any problems.

Benefits

- Achieve a nationally recognised Level 2 qualification
- Further your professional development
- Learn at a time that suits you, without the need to attend college

What you will learn

- Introduction to the social housing sector
- Understand the principles of safeguarding and equality and diversity
- Understand mental and physically ill health
- Understand reasons for problematic behaviour
- Understand issues affecting isolated tenants



Lived in the EU
for **3 years**



Aged 19+ at the
beginning of the
academic year



You could study
this course
for **FREE!**



Online
paper-based
delivery

How to Sign Up

Learners may be eligible for funding which means the course won't cost a thing to complete (subject to eligibility). There is a £125 cancellation fee if a learner enrolls and fails to complete or withdraws early from the course. This fee is to cover administration costs. We may be able to offer extensions if learners are unable to meet the set submission deadline. Please read the declaration on the enrolment form carefully before signing up.

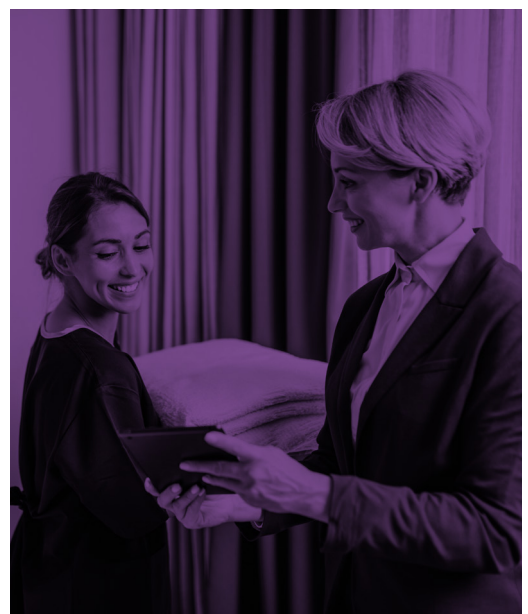
What happens after enrolment?

1. Submit your enrolment form and get instant access to begin your course
2. We'll process your funding application, and a tutor will be assigned to support you through your course
3. Receive text reminders when your work is due
4. Your work will be marked and returned to you within 7 days
5. Once you've submitted your work, we'll apply for your certificate

How learners use this course

This course in Understanding Tenant Support in Social Housing can assist in your understanding of how to deal with difficult behaviours and situations that could arise at work. This qualification would be ideal for those looking to pursue a career in;

- **Housing Officer**
(£21,000 to £35,000)
- **Hotel Manager**
(£20,000 to £60,000)
- **Care Home Advocate**
(£18,000 to £30,000)





It was a great course...

It was a great course and I felt the information was easy to understand, well displayed and my tutor/assessor was full of information and encouraging feedback.

Date of experience: June 2022



A great opportunity to complete a free course...

A great opportunity to complete a free course during my maternity leave. Very supportive tutor and telephone operators.

Date of experience: June 2022



The tutor was always quick to respond...

The tutor was always quick to respond to any questions I had always helpful. I never felt under pressure and it was great to study at a steady pace. I enjoyed this so much that I am ready to enrol on another course!!

Date of experience: June 2022



Amazing online course...

Fantastic support throughout the course. Learnt so much and well worth doing. Will make my job a lot easier and understand as much as I can what people with Dementia go through on a daily basis.

Date of experience: June 2022

