

NAIL SERVICES TECHNICIAN

This training programme has been designed for those working in the hair and beauty sector. A Nail Services Technician offers a range of services for customers'/clients' nails. They complete all duties and treatments within the scope of the occupation, working independently or as part of a team, supported by a salon or nail bar manager. They complete nail services on a one-to-one basis with individual customers or clients within commercial timings. The occupation is fast-paced and customer-focused, providing a range of bespoke nail services, advice and product recommendations.

Is this training programme for your business?

This programme is ideal for new and talented employees who want to learn and progress, or for your existing employees who are looking to retrain or upskill. It is ideal for those looking to develop their skills within the industry.

The programme in brief

- Level 2
- Duration - 12 months
- Blended approach to delivery which could include webinars, face-to-face, Skype, telephone and online learning
- Development of the learner's knowledge, skills and behaviour relevant to the job role
- Level 1 and 2 Functional Skills where appropriate
- End-Point Assessment



Call: **01388 777 129**

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Visit: www.learningcurvegroup.co.uk

The learner journey

1. 12 months on-programme – This is when the individual will learn the skills, knowledge and behaviours which will support them for their End-Point Assessment. The learner could partake in a combination of activities, such as classroom-based sessions, mentoring, shadowing, bespoke resources and off-site visits in order to support their learning and development. You will be required to spend at least six hours a week on off-the-job training in order to meet the course requirements.

2. Gateway – After the 12 months teaching and learning, you, your training provider and the learner will review the learners journey and decide whether it is the right time for the on-programme assessment.

3. End-Point Assessment – This is when your learner will need to demonstrate they have learnt the required knowledge, skills and behaviours, through an on demand knowledge test, a professional discussion, practical observation and business project.

How your employees will learn

We want to help your employees get the most from their training programme. Therefore we will provide them with the support and guidance they need through a mixture of face-to-face and online learning. Learners will have a dedicated Vocational Skills Coach who is there to guide them through their training programme. As well as their Vocational Skills Coach, learners have unlimited access to learning and support materials online. All of this will help the learners to meet the standards set, resulting in them becoming competent and fully qualified.

We will facilitate the delivery of the learners End-Point Assessment through an approved Assessment Organisation registered on the Register of Apprentice Assessment Organisations.

Take a look at our full [Apprenticeship Offer](#)

What your employees will learn

Knowledge:

Nail services industry: legal requirements, guidelines, and codes of practice; time management principles; continuing professional development; aftercare advice and recommendations; laws such as Sale of Goods and Service Act, Consumer Rights Act, and GDPR; types of products and services; communication skills and problem-solving; tools, equipment, materials, and workplace housekeeping; preventing cross-infection and promoting sustainable practices; health and safety; assessing customer requirements, techniques, and anatomy in manicures and pedicures; nail enhancements systems, maintenance, and retail products; techniques and equipment for gel polishes, nail art, and various nail enhancements.

Skills:

Demonstrate professionalism, creativity, and industry passion; meet organisational and industry appearance standards; work under pressure and manage time effectively; embrace equality, complete services efficiently, and provide aftercare advice; understand and promote the range of nail products and services; ensure a positive customer experience while respecting confidentiality and rights; possess excellent communication skills and problem-solving abilities; maintain hygienic, safe working methods and follow health and safety guidelines; adhere to instructions for equipment, materials, and product use; provide manicure and pedicure services based on customer requirements; advise, demonstrate, and sell products for nail enhancements; offer gel polish services, including maintenance and removal; provide nail art services and perform various nail enhancement techniques.

Behaviours:

Personal and professional ethics: demonstrates commitment to quality, maintains honesty, integrity, and confidentiality; flexible and positive attitude: adapts positively to changing work priorities and requirements; maintain customer care principles and practices: shows respect to customers/clients at all times, demonstrates customer empathy, sensitivity, and awareness.

For more information visit: [Institute of Apprenticeships](#)