

# WELLBEING LARGE GOODS VEHICLE (LGV) DRIVE C + E

This training programme has been designed for those working in the logistics and warehousing sector. Individuals will maintain the integrity of the load and vehicle by applying correct procedures for load restraint, performance and conduct on the road, fuel efficient driving, vehicle defect checks, complying with all traffic legislation, working time and high way code rules whilst delivering first class customer service at all times. LGV drivers strive to meet expectations by providing a quality service that encourages repeat business and customer satisfaction, showing drive and energy even when challenges arise.

## Is this training programme for your business?

This programme is ideal for new and talented employees who want to learn and progress, or for your existing employees who are looking to retrain or upskill. It is ideal for those looking to develop their skills within the industry.

## The programme in brief

- Level 2
- Duration - 12 months
- Blended approach to delivery which could include webinars, face-to-face, Skype, telephone and online learning
- Development of the learner's knowledge, skills and behaviour relevant to the job role
- Level 1 and 2 Functional Skills where appropriate
- End-Point Assessment



Call: **01388 777 129**

Email: **[training@learningcurvegroup.co.uk](mailto:training@learningcurvegroup.co.uk)**

Visit: **[www.learningcurvegroup.co.uk](http://www.learningcurvegroup.co.uk)**

## The learner journey

**1. 12 months on-programme** – This is when the individual will learn the skills, knowledge and behaviours which will support them for their End-Point Assessment. The learner could partake in a combination of activities, such as classroom-based sessions, mentoring, shadowing, bespoke resources and off-site visits in order to support their learning and development. You will be required to spend at least six hours a week on off-the-job training in order to meet the course requirements.

**2. Gateway** – After the 12 months teaching and learning, you, your training provider and the learner will review the learners journey and decide whether it is the right time for the on-programme assessment.

**3. End-Point Assessment** – This is when your learner will need to demonstrate they have learnt the required knowledge, skills and behaviours, through an on demand knowledge test, a professional discussion, practical observation and business project.

## How your employees will learn

We want to help your employees get the most from their training programme. Therefore we will provide them with the support and guidance they need through a mixture of face-to-face and online learning. Learners will have a dedicated Vocational Skills Coach who is there to guide them through their training programme. As well as their Vocational Skills Coach, learners have unlimited access to learning and support materials online. All of this will help the learners to meet the standards set, resulting in them becoming competent and fully qualified.

We will facilitate the delivery of the learners End-Point Assessment through an approved Assessment Organisation registered on the Register of Apprenticeship Assessment Organisations.

## Added value

In addition, this qualification will also incorporate elements of Understanding Mental Health, Stress, Anxiety and Depression.

Take a look at our full [Apprenticeship Offer](#)

## What your employees will learn

### Knowledge:

Use safe, controlled and fuel-efficient driving techniques; consider fuel costs; safe use of equipment and machinery; vehicle preparation; protecting vehicle and loads; planning and preparing processes; technology and systems; regulation and legislation; communicating with customers and colleagues; structure of the industry; modes of transport; delivering customer service; different types of cargo and their requirements; environmental impact of the industry; how the role can affect health; implications of city restrictions; how to drive alongside vulnerable road users; holistic view of the logistics industry and the role of the LGV driver; the role of the Driver and Vehicle Standards Agency (DVSA); how to accommodate different traffic situations and weather conditions.

### Skills:

Drive safely and efficiently, manoeuvre vehicle in restricted spaces; controlling the vehicle; use relevant equipment and machinery safely; carrying out and preparing vehicle and load for deliveries; carry out vehicle safety checks; ensure the vehicle is correctly loaded; protect the vehicle and load from theft and damage; effectively plan driving route; use relevant IT systems; legislation and regulation within the transport industry; health and safety guidelines; communicate with customers and colleagues; work independently; work closely with suppliers and customers; work as part of a team to agreed deadlines; contribute to achieving objectives or goals.

### Behaviours:

Demonstrates integrity, credibility, honesty and personal drive, and promotes organisational values and brand; take responsibility for own safety and others, particularly when driving; take ownership for performance and training; keep up to date with industry developments; work in a professional manner in relation to timekeeping, personal appearance and dress code; interact positively and professionally with customers; uses own initiative; has a flexible approach to their work; takes responsibility for the safety of the vehicle and load through effective vehicle checks.

For more information visit: [Institute of Apprenticeships](#)