

NCFE CACHE LEVEL 2 UNDERSTANDING TENANT SUPPORT IN SOCIAL HOUSING



Aged 19+ (born
before 01/09/1999)



Lived in the EU
for 3 years



Available
fully funded

Over 4 million people in the UK live in social housing, and with some social housing tenants being at their most vulnerable, it's important that anyone working in the sector has a sound understanding of the range of services provided by social housing, the issues that tenants might face, and how to correctly record and report any problems.

Benefits

- Achieve a nationally recognised Level 2 qualification
- Further your professional development
- Learn at a time that suits you, without the need to attend college

What you will learn

- Introduction to the social housing sector
- Understand the principles of safeguarding and equality and diversity
- Understand mental and physically ill health
- Understand reasons for problematic behaviour
- Understand issues affecting isolated tenants