Housing & Property Management Level 3

LEARNER JOURNEY – August 2025

LEARNING CURVE GROUP

Month 1
This month focuses on:
- Identifying your skills and behaviours.

Month 2
This month focuses on:
- The current and historical context of social rented, affordable, private housing and the broader housing market.

Month 3
This month focuses on:
- Organisational background information
- Principles, priorities and values of the organisation you work for.

Month 4
This month focuses on:
- Organisational policies
- Client care
- Employees code of conduct
- Team working
- Equality & diversity
- Health and safety.

Month 5
This month focuses on:
- Housing legislation
- Regulations relating to landlord and tenant law
- Tenancy types
- Legislation relating to court proceedings.

Month 6
This month focuses on:
- Customer service
- Diversity of the communities the business serves.

Month 7
This month focuses on:
- Portfolio development.

Month 8 - 9
These months focus on:
- Project planning and portfolio development.

Unit 10
This month focuses on:
- Assets
- Repairs
- Maintenance.

Month 11
This month focuses on:
- Neighbourhoods
- Housing services including repairs and maintenance, allocations, lettings and tenancy sustainment.

Month 12
This month focuses on:
- Project management skills.

Month 13 - 15
These months focus on
- Preparing for end point assessment
- Project completion
- Progression through to Gateway.