

Senior Housing & Property Management CIH Route - Level 4

LEARNING JOURNEY

Unit 1 - Organisation Background Information & Business Planning

This focuses on:
The principles, values and standards of the organisation, performance management strategies and interpreting the organisations business plan.



Unit 2 – Organisation Policies

This focuses on:
A range of organisational policies and the drivers for implementation, the importance of ethics & ethical practice and employee code of conduct.

Unit 3 - Financing for Housing (CIH)

This focuses on:
The impact of financing policy on the provision of housing, income and expenditure of housing organisations and budgeting and forecasting.



Unit 4 – Project Planning

This focuses on:
How to plan the project report and the importance of completing the diary project

Unit 5 – Housing Law (CIH)

This focuses on:
Housing policy and legislation and how it impacts national and local housing as well as how they influence the organisations policies and practices



Unit 6 – The Context of Housing

This focuses on:
Changes in tenures in the UK over the last 100 years and the major events and policies that contribute to this.

Unit 7 – Housing Policy (CIH)

This focuses on:
Housing policy and legislation and how it impacts national and local housing as well as how they influence the organisations policies and practices.



Unit 8 – Customers and Stakeholders

This focuses on:
Knowing the differences between customers and stakeholders and identifying both and looking at leadership styles and how it is applied in practice.

Unit 9 – Professional Practice Skills for Housing (CIH)

This focuses on:
The importance of continued professional development, goal setting and developing the skills, knowledge and behaviours needed for a housing professional.



Unit 10 – Project Report writing

This focuses on:
How to write and reflect on the project report.

Unit 11 – Housing Management Services (CIH)

This unit focuses on:
The provision of housing services, key management functions and how individuals access housing.



Unit 12 Assets, Repairs & Maintenance

This focuses on:
Repairs and maintenance within the housing sector, client / contractor roles and asset management programmes

Unit 13 – Managing People & Change (CIH)

This focuses on:
Managing people and organisational change in the workplace.



Unit 14 to 18 EPA Support & Guidance

This focuses on preparing you for End Point Assessment ensuring the project is complete and progressing through Gateway