# Housing & Property Management Standard Route - Level 3



## LEARNING LOURNEY

#### Unit I

This unit focuses on:

The values of the organisation. including the business plan, the range of services available to clients and customers and the importance of targets and or key performance indicators





#### Unit 2

This unit focuses on: A range of organisational policies including employee code of conduct, health & safety

#### Linit 3

This unit focuses on: Project planning including what is a project, the project lifecycle and how to complete a project brief proposal





## Unit 5

This unit focuses on: Customers, the diversity of communities and the importance of customer service and positive communication



## Unit 7

This unit focuses on: Occupancy and tenancy types including barriers accessing, grounds for possession and industry codes of practice



## Unit 9

This unit focuses on: Lettings including legislation that governs the sector. required documentation and health and safety compliance



#### Linit LL

This unit focuses on: Repairs and maintenance within the housing sector. client / contractor roles and asset management programmes







and equality & diversity

This unit focuses on: Types of law including public and private law, land law and the UK legal system



#### Unit 6

This unit focuses on: How to plan, write and reflect on your project report and the importance of completing the diary project



This unit focuses on: Professional development opportunities, setting targets and the importance of a personal development plan



#### Unit 10

This unit focuses on: Changing trends in UK housing, the changes to property structure and construction over the years and laws governing these changes



This unit focuses on preparing you for End Point Assessment ensuring the project is complete and progressing through Gateway