Housing & Property Management Assistant Level 2

LEARNER JOURNEY – August 2025

LEARNING CURVE GROUP

Month 1
This month focuses on:
- Development of skills via skills workshops.

Month 2
This month focuses on:
- The current and historical context of the housing market, including social and affordable housing, private rented and owner occupation.

Month 3
This month focuses on:
- Organisational background information including the values and range of services offered and principles and practices of the organisation.

Month 4
This month focuses on:
- Organisational policies of an organisation

Month 5
This month focuses on:
- Legislation and regulation including landlord and tenant law, codes of practice and legal frameworks.

Month 6
This month focuses on:
- Housing services including repairs, maintenance, lettings and tenancy sustainment.

Month 7
This month focuses on:
- Customer service
- Professional development skills.

Month 8
This month focuses on:
- Assets, repairs and maintenance and how to report defects, common problems and health and safety issues with dwellings.

Month 9
This month focuses on:
- Mock EPA

Month 10
This month focuses on:
- Gateway meeting