## If you are looking to change your life and have a better future...

Apprenticeship Journey

Hear from one of our incredible learners from FirstPort Property Services who has experienced the journey firsthand.





Services has greatly boosted her professional and personal growth. Undertaking a Level 3 Housing and Property Management Apprenticeship, Sarah aims to gain an in-depth knowledge of the sector and industry-specific qualifications.

With unwavering enthusiasm, Sarah has found her apprenticeship to be an exciting and dynamic mix of constructive challenges, learning opportunities and personal development.

Applying her newfound knowledge to her role at FirstPort Property Services, Sarah has enjoyed seeing her apprenticeship empower her and boost her professional confidence. Sarah has found her exam results very rewarding and a marker of her hard work and determination.

Sarah's apprenticeship journey with FirstPort Property Sarah has overcome numerous challenges during her apprenticeship, from managing an increased workload due to staff shortages and tackling her studies after being out of the education system for many years. But, with persistence and the support of her Vocational Skills Coach, Louise, she has grown personally and professionally during her learning journey.

> Sarah's apprenticeship has enhanced her communication skills, self-awareness, and listening abilities. She has improved her reading and writing skills, along with enhancing her confidence which have been, and will continue to be, instrumental in her role as a Development Manager.

Acquiring her IPRM, Certificate in Housing Practice and Functional Skills, Sarah has found her apprenticeship to be transformative of her skillset, knowledge and confidence!



Level 3 Housing and Property Management Apprentice



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