



Chartered
Institute of
Housing
Approved centre



CIH LEVEL 4 **CERTIFICATE IN HOUSING**





The Course

This qualification is designed to provide you with a deeper understanding of how your organisation and others in the housing industry work. It equips you with advanced technical knowledge in housing practice at a management level, empowering you to excel as a proficient and effective housing professional.

The new standards require senior housing managers and executives in relevant roles to undertake qualifications. Qualifications at this level will enable you to be an effective housing practitioner and will provide you with a broader understanding of how your organisation and others in the housing industry work. This qualification will also meet the requirements of the Competence and Conduct Standard.



Full tutor support



12 Months Duration



You could study this course for £1,950



Online delivery

Benefits

- In line with the Competence and Conduct Standard
- Achieve a nationally recognised Ofqual Regulated Level 4 qualification
- Industry Professional Tutor Support
 - During your studies you have the option to be a student member with CIH
- 12 months, with an average of eight hours study a week
- Further your personal and professional development
 - Learn at a time that suits you without the need to attend college
- Flexible Online Classes
- Study in your own time

Visit our landing page for more information

How to Sign Up

Head to our website and add the course to your basket. At the checkout you can choose from payment options such as, Credit or Debit Card, PayPal and Klarna. Once your payment has been processed, you will be sent a unique link to register for your account on our online study platform, eAssessor Pro. As soon as you have registered on eAssessor Pro, you will have instant access to your course and can start learning!

What happens after enrolment?

You will have access to 2 CIH support drop-in sessions per month. Additionally, you will also have access to 1 drop in session around assignments and referencing.

1. Get instant access to begin your course

2. A tutor will be assigned to support you through your course

3. Receive text reminders when your work is due

4. Your work will be marked and returned to you within 14 days

5. Once you've submitted your work, we'll apply for your certificate

What you will learn

The qualification is designed to provide you with a deeper understanding of how your organisation and others in the housing industry work. It equips you with advanced technical knowledge in housing practice at a management level, empowering you to excel as a proficient and effective housing professional.

This qualification meets the requirements for the Competence and Conduct Standard for social housing.

Housing Law and Regulation

- The legal framework in a housing context.
- Key tenant and landlord legislation and its application in practice.
- The regulation that applies to the housing sector.

Housing Policy

- The historical development of national housing policy.
- How current national housing policy is developed.
- How housing policy impacts on practice.

Customer Focus in Housing

- The principles of effective customer service in housing.
- How to improve the customer experience.
- The importance of equality diversity and inclusion for housing organisations and their customers.
- The role of housing in supporting customers experiencing vulnerability.

Professionalism in Housing

- What professionalism means in a housing context.
- Professional practice and professional standards.
- The importance of professional judgment and reflective practice in a housing context.
- How to manage your own professional development.

Managing People Teams and Change

- How to manage people.
- Effective team management.
- How to manage change.

Finance for Housing

- The impact of financing policy on the provision of housing.
- The income and expenditure of housing providers.
- Approaches to budgeting and forecasting used within housing.



It was a great course...

It was a great course and I felt the information was easy to understand, well displayed and my tutor/assessor was full of information and encouraging feedback.

Date of experience: June 2022



A great opportunity to complete a free course...

A great opportunity to complete a free course during my maternity leave. Very supportive tutor and telephone operators.

Date of experience: June 2022



The tutor was always quick to respond...

The tutor was always quick to respond to any questions I had always helpful. I never felt under pressure and it was great to study at a steady pace. I enjoyed this so much that I am ready to enrol on another course!!

Date of experience: June 2022



Amazing online course...

Fantastic support throughout the course. Learnt so much and well worth doing. Will make my job a lot easier and understand as much as I can what people with Dementia go through on a daily basis.

Date of experience: June 2022



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🌐 www.learningcurvegroup.co.uk

TRANSFORMING LIVES THROUGH LEARNING.