## I was naive to think I knew about the legal aspects of housing...

Apprenticeship Journey

Hear from one of our incredible learners from Housing 21 who has experienced the journey firsthand.





Victoria has found that the online training element of her apprenticeship has allowed her to fit learning and work into her busy schedule seamlessly, whilst also providing her with valuable insights and knowledge in addition to her role. Being paired with another learner from her organisation in her online sessions has allowed for valuable discussions and idea-sharing through collaboration with someone in the same boat developments and legal aspects. Her apprenticeship as Victoria.

She has found her assignments interesting and challenging, encouraging her to reflect on what she has learnt and research into interesting aspects of housing. Victoria has overcome the challenges of time management, meeting deadlines, and juggling work, family and holiday commitments through the

support of her brilliant tutor Tony who has consistently supported her through flexibility and accommodating her needs for extended deadlines when required.

Victoria has particularly enjoyed developing effective administration and customer skills, alongside enhancing her knowledge of housing law, and its has been a key instrument in her career progression, where Victoria is now a Housing and Care Manager with increased responsibilities and the confidence to question and improve organisational procedures!

We look forward to seeing Victoria professionally grow and develop even further in her role at Housing 21 and potential future apprenticeships!





Curious to learn more about our apprenticeship programme?

**Email:** housing@learningcurvegroup.co.uk

**Visit:** www.learningcurvegroup.co.uk/housingandproperty

