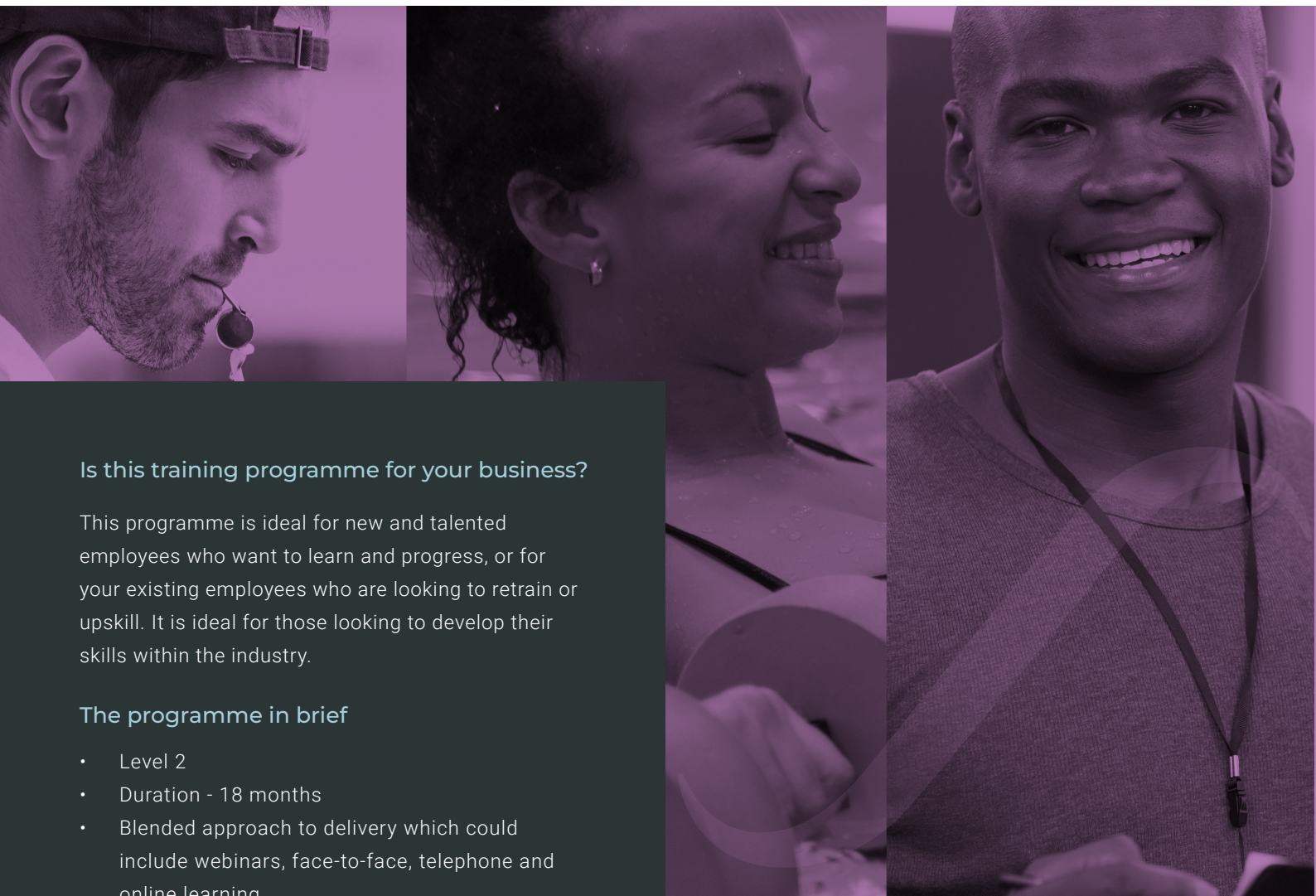


LEISURE TEAM MEMBER

This training programme has been designed for those working in the sports and fitness sector. Individuals support, enhance and deliver the day-to-day operations and services of a leisure/fitness facility. Leisure Team Members undertake a range of operational duties such as assisting with the opening and closing of the facility, undertaking routine maintenance of equipment and maintaining the cleanliness and safety of the environment. They also ensure programmed activities and services are available for customers, acting as a Lifeguard, Swimming Teacher, Gym Instructor and Group Activity Leader.



Is this training programme for your business?

This programme is ideal for new and talented employees who want to learn and progress, or for your existing employees who are looking to retrain or upskill. It is ideal for those looking to develop their skills within the industry.

The programme in brief

- Level 2
- Duration - 18 months
- Blended approach to delivery which could include webinars, face-to-face, telephone and online learning
- Development of the learner's knowledge, skills and behaviour relevant to the job role
- The employer can set their own entry requirement, typically the applicant should have acquired relevant experience in the leisure sector
- Requirement to achieve First Aid at Work and Pool Operator qualification
- Level 2 Functional Skills where appropriate

Call: **01388 777 129**

Email: **training@learningcurvegroup.co.uk**

Visit: **www.learningcurvegroup.co.uk**

The learner journey

1. 18 months on-programme – This is when the individual will learn the skills, knowledge and behaviours which will support them for their End-Point Assessment. The learner could partake in a combination of activities, such as classroom-based sessions, mentoring, shadowing, bespoke resources and off-site visits in order to support their learning and development. You will be required to spend at least six hours a week on off-the-job training in order to meet the course requirements.

2. Gateway – After the 18 months teaching and learning, you, your training provider and the learner will review the learners journey and decide whether it is the right time for the on-programme assessment.

3. End-Point Assessment – This is when your learner will need to demonstrate they have learnt the required knowledge, skills and behaviours, through an on demand knowledge test, a professional discussion, practical observation and business project.

How your employees will learn

We want to help your employees get the most from their training programme. Therefore we will provide them with the support and guidance they need through a mixture of face-to-face and online learning. Learners will have a dedicated Vocational Skills Coach who is there to guide them through their training programme. As well as their Vocational Skills Coach, learners have unlimited access to learning and support materials online. All of this will help the learners to meet the standards set, resulting in them becoming competent and fully qualified.

We will facilitate the delivery of the learners End-Point Assessment through an approved Assessment Organisation registered on the Register of Apprenticeship Assessment Organisations.

Progression

Successful completion of this apprenticeship will enable career progression to a more senior management role such as a centre manager.

Professional registration

On successful completion of this apprenticeship, the Leisure Team Member will be eligible to become an Recreation Assistant Practitioner Member of the Chartered Institute for the Management of Sport and Physical Activity (CIMSPA).

Take a look at our full [Apprenticeship Offer](#)

What your employees will learn

Knowledge:

The organisational structure, vision, values, missions and goals; how area of work and that of colleagues contributes to achieving business targets; sports and leisure activities, products and services offered by leisure facility; assembling, dismantling and storing different types of equipment; legal and regulatory requirements; use of technology; the role exercise plays in improving public health; working with people from a wide range of age groups, backgrounds, cultures and abilities and with different needs and motivations and how to support them in the safe use of sports and fitness activities; how to perform all the duties of a swimming teacher; lifeguard and gym; basic coaching and motivational techniques such as how to plan for group activity sessions, lead group activity sessions and adapt to variations in ability.

Skills:

Work in a team to support peers and colleagues to meet the goals of the business; communicate accurately and effectively and in line with legal requirements; undertake the operational housekeeping of the leisure facility; monitor customer use of equipment; comply with the legal requirements to ensure the safety, security and wellbeing of all colleagues and customers; use IT and front of house systems; perform duties of a swimming teacher, lifeguard and gym instructor; plan activity sessions using techniques that are suitable for the participant(s) and their goals; undertake pre-activity screening and health and safety checks; lead groups using appropriate communication methods and instructing styles and apply suitable group management techniques when instructing participants.

Behaviours:

Proactively support the organisation's visions and values; carry out activities and organise own work in a professional manner; be mindful and respectful of the safety of self and others; communicating in line with business needs; demonstrate consistently positive and professional approach with an ongoing commitment to self-development; problem solving skills and use of initiative; positive outlook, responding in a timely, positive and helpful manner to enquiries, complaints and compliments.

For more information visit: [Institute of Apprenticeships](#)