



Chartered
Institute of
Housing
Approved centre



LEARNING CURVE
GROUP



CIH LEVEL 5 **DIPLOMA IN HOUSING**



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The Course

This qualification focuses on various critical aspects essential for senior roles in the housing sector. It covers ethical practice, leadership, management, strategic business planning, housing in context, and relationship management. By emphasising these areas, the qualification aims to provide advanced technical knowledge necessary for effective housing practice at a management level. This ensures that professionals are well equipped to excel in their roles.

You will gain a comprehensive understanding of your organisation and the broader housing industry. This will enable you to perform effectively as a housing practitioner, armed with the insights and skills needed to navigate and lead within the sector. This qualification will also meet the requirements of the Competence and Conduct Standard.



Full tutor support



12 Months duration



You could study this course for £2,499



Online delivery

Benefits

- In line with the Competence and Conduct Standard
- Achieve a nationally recognised Ofqual Regulated Level 5 qualification
- Industry Professional Tutor Support
- During your studies you have the option to be a student member with CIH
- 12 months, with an average of eight hours study a week
- Further your personal and professional development
- Learn at a time that suits you without the need to attend college
- Flexible Online Classes
- Study in your own time

Visit our landing page for more information

How to Sign Up

Head to our website and add the course to your basket. At the checkout you can choose from payment options such as, Credit or Debit Card, PayPal and Klarna. Once your payment has been processed, you will be sent a unique link to register for your account on our online study platform, eAssessor Pro. As soon as you have registered on eAssessor Pro, you will have instant access to your course and can start learning!

What happens after enrolment?

You will have access to 2 CIH support drop-in sessions per month. Additionally, you will also have access to 1 drop in session around assignments and referencing.

1. Get instant access to begin your course
2. A tutor will be assigned to support you through your course
3. Receive text reminders when your work is due
4. Your work will be marked and returned to you within 14 days
5. Once you've submitted your work, we'll apply for your certificate

What you will learn

The CIH Level 5 qualifications are for individuals in or aspiring to a supervisory or management role in housing. They are designed to explore in greater depth the contextual and specialised knowledge for the housing professional.

Ethical Practice in Housing

- Theories of ethical practice
- How ethical practices apply to housing organisations and the impact on housing customers
- How ethical practices apply to a leader or manager in housing

Leadership and Management in Housing

- The relationship between management and leadership
- How leadership styles impact on the vision and operation of the housing organisation
- How leadership and management can be evaluated

Strategic and Business Planning for Housing

- The role, purpose and complexity of a housing organisation
- Strategic development, strategic thinking and strategic planning, in housing organisations
- Developing a vision for a housing organisation
- Being able to create and implement a strategic business plan

Housing in Context

- Theoretical discourse and comparative housing studies
- The historical development of housing policy
- The social, cultural, political and economic context of housing policy
- The law in relation to housing policy
- Being able to make a case for future trends in one aspect of housing policy

Managing Partner Relationships in Housing

- How to work with a variety of partners involved in the delivery of housing services
- The principles of contract management in the delivery of a housing service

Customer focused housing services and communication

- How to provide inclusive housing services that meet the diverse and changing needs of housing customers
- The impact of the diversification of housing services on landlords and customers
- How to communicate with housing customers
- Understand different approaches to allocation and lettings.

Professionalism in housing

- What professionalism means in a housing context
- Professional practice and professional standards
- The importance of professional judgment and reflective practice in a housing context
- Being able to manage own professional development



It was a great course...

It was a great course and I felt the information was easy to understand, well displayed and my tutor/assessor was full of information and encouraging feedback.

Date of experience: June 2022



A great opportunity to complete a free course...

A great opportunity to complete a free course during my maternity leave. Very supportive tutor and telephone operators.

Date of experience: June 2022



The tutor was always quick to respond...

The tutor was always quick to respond to any questions I had always helpful. I never felt under pressure and it was great to study at a steady pace. I enjoyed this so much that I am ready to enrol on another course!!

Date of experience: June 2022



Amazing online course...

Fantastic support throughout the course. Learnt so much and well worth doing. Will make my job a lot easier and understand as much as I can what people with Dementia go through on a daily basis.

Date of experience: June 2022



☎ 01388 741 336

✉ Housingandproperty@LearningCurveGroup.co.uk

🌐 www.learningcurvegroup.co.uk

TRANSFORMING LIVES THROUGH LEARNING.