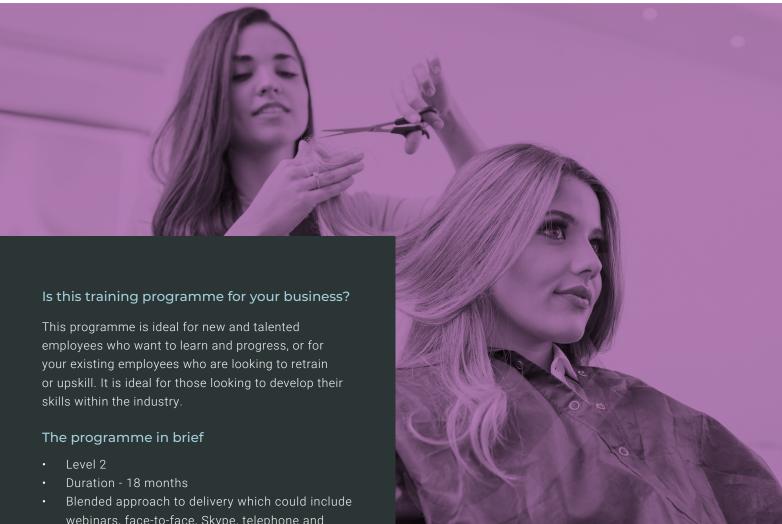


HAIRDRESSING PROFESSIONAL

This training programme has been designed for those working in the hair and beauty sector. Individuals will be able to shampoo and condition hair, cut hair using a range of techniques, style and finish hair to create variety of looks, and colour and lighten hair for ladies and men. Hairdressers must be able to work with all hair types ranging from straight hair to very curly, wiry hair. They also need to be able to carry out consultations with clients, and be able to work without supervision to a high level of precision, with exceptional client care skills.



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webinars, face-to-face, Skype, telephone and online learning

Development of the learner's knowledge, skills and behaviour relevant to the job role

Learners aged 16–18 must achieve maths and English at Level 1 or 2, depending on the standard, unless exempt

Adults can complete Functional Skills alongside their apprenticeship, as individually agreed on a case-by-case basis

End-Point Assessment

The learner journey

1. 18 months on-programme — This is when the individual will learn the skills, knowledge and behaviours which will support them for their End-Point Assessment. The learner could partake in a combination of activities, such as classroombased sessions, mentoring, shadowing, bespoke resources and off-site visits in order to support their learning and development.

From 1 August 2025, apprentices must complete at least 187 hours of off-the-job (OTJ) training over a minimum of 8 months, with some standards requiring more for those without prior learning. Learn more about OTJ training hours.

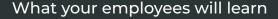
- **2. Gateway –** After the 18 months teaching and learning, you, your training provider and the learner will review the learners journey and decide whether it is the right time for the onprogramme assessment.
- **3. End-Point Assessment –** This is when your learner will need to demonstrate they have learnt the required knowledge, skills and behaviours, through an on demand knowledge test, a professional discussion, practical observation and business project.

How your employees will learn

Support is available to help your employees get the most from their training programme. Therefore we will provide them with the support and guidance they need through a mixture of face-to-face and online learning. Learners will have a dedicated Vocational Skills Coach who is there to guide them through their training programme. As well as their Vocational Skills Coach, learners have unlimited access to learning and support materials online. All of this will help the learners to meet the standards set, resulting in them becoming competent and fully qualified.

The learners End-Point Assessment will be facilitated through an approved Assessment Organisation registered on the Register of Apprentice Assessment Organisations.

Take a look at our full Apprenticeship Offer



Knowledge:

Regulations for hairdressing businesses (legal, organisational, health and safety); safe working methods and infection control; risks and injuries in hairdressing; health and safety risk assessments; hairdressing culture and career paths; professionalism, codes of conduct, and ethics; employment rights and responsibilities; client care and equality promotion; mental health and wellbeing support; tools, equipment, and storage in hairdressing; client record keeping; environmental and sustainable practices; hair consultation and classification; shampooing, treating, and conditioning techniques; cutting techniques for precision and personalised looks; colour selection and hair structure changes.

Skills:

Follow legal and organisational requirements for safety and product use; maintain hygiene and infection control during hairdressing services; communicate professionally and appropriately; respect client confidentiality and comfort; provide advice on maintenance and retail products; utilise social media for self-promotion; assist with salon duties and sales; use products and tools according to regulations; keep client records accurately; work effectively as part of a team; implement sustainable working practices; conduct thorough consultations and tests; identify contraindications or limitations; perform shampooing, conditioning, and treatments; apply various drying and finishing techniques; create desired shapes and styles with setting and dressing; use cutting techniques for different looks; restyle short or medium-length hair; perform hair colouring and lightening services; evaluate service outcomes.

Behaviours:

Ensures safety and challenges safety issues; adapts to changing environments and demands; communicates and behaves appropriately; demonstrates professionalism and quality work; maintains organisational standards and works well in a team; upholds professional ethics and client confidentiality; shows willingness to learn and improve.

For more information visit: Skills England



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