

# *This apprenticeship has helped me develop in my job role...*

Hear from one of our incredible learners from Housing 21 who has experienced the journey firsthand.

*My* **Apprenticeship Journey**

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With a thirst for knowledge, Charlie's apprenticeship has allowed her to dive into diverse topics and workbook assignments in the sector. She believes she has gained transferrable skills that will enhance her career prospects hugely, particularly his knowledge of housing legislation and his understanding of technical terms and language.

Charlie's apprenticeship project has allowed her to make real, concrete changes at Housing 21, benefitting residents, which she has found to be extremely rewarding. Collaborating with her tutor James, Charlie has found that she can make her visions happen through the support system of knowledge and insights, enriching is learning journey.

Her apprenticeship has significantly developed Charlie's customer service skills, time management

and task prioritisation alongside her presentation skills which will not only increase her ability to professionally communicate but also boost her confidence!

Looking beyond her apprenticeship, Charlie is excited to start driving improvements in her organisations aids and adaptations process, effecting policy and procedure changes, and boosting his learning journey!

As she begins sharing her wisdom with others and looks toward further learning opportunities, we are excited to see her career advance even further.

Charlie believes that apprenticeships can open doors for career advancement for absolutely everybody and encourages anybody who is considering one to go for it and embrace their benefits!

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**Housing 21** | **Charlie Wilshire**  
Level 3 Housing and Property Management Apprentice

**Curious to learn more about our apprenticeship programme?**

**Email:** [housing@learningcurvegroup.co.uk](mailto:housing@learningcurvegroup.co.uk)

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