

LEVEL 3 CERTIFICATE

PREPARING TO WORK IN ADULT SOCIAL CARE

The need for adult social care continues to rise at a time when the system supporting that care is rapidly and significantly changing. With around 1.5 million people working in adult social care in England, care workers need up-to-date support and guidance in order to provide adequate person-centred care. The Level 3 Certificate in Preparing to Work in Adult Social Care is designed for people who are interested in working in adult social care or are new to adult social care and looking for an introductory qualification. It is the ideal qualification for those who may be looking towards a career change and want to understand more about health and social care.

COURSE CONTENT

- The employer and leadership role
- Planning, allocating and organising work
- Solving problems and making decisions
- Communication and information systems in the workplace
- Motivation and improving performance
- Career development
- Induction, training and coaching
- Dealing with discipline, conflict and stress in the workplace
- Health and safety at work
- Customer service
- Change management
- Quality management



FUNDING
AVAILABLE
VIA
ADVANCED
LEARNER
LOAN

NO
UPFRONT
COSTS

To be eligible for the loan, you must be 19 or older on the first day of your course (there's no upper age limit), be living in the UK on the first day of your course, and have lived in the UK, the Channel Islands or the Isle of Man for 3 years immediately before this.