

LEAD ADULT CARE WORKER

This training programme provides an upskilling opportunity that can support career progression within the industry. It is ideal for lead staff helping adults with care and support needs and workers in residential or nursing homes, domiciliary care, day centres and other clinical healthcare settings.

Is this training programme for your business?

This programme is ideal for new and talented employees who want to learn and progress, or for your existing employees who are looking to retrain or upskill. It is ideal for those looking to develop their skills within the industry.

The programme in brief

- Level 3
- Duration - 18 months
- Blended approach to delivery which could include webinars, face-to-face, Skype, telephone and online learning
- Development of the learner's knowledge, skills and behaviour relevant to the job role
- Level 3 Diploma in Health and Social Care
- Level 1 and 2 Functional Skills where appropriate
- End-point assessment

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The learner journey

1. 18 months on-programme – This is when the individual will learn the skills, knowledge and behaviours which will support them for their end-point assessment. The learner could partake in a combination of activities, such as classroom-based sessions, mentoring, shadowing, bespoke resources and off-site visits, in order to support their learning and development. Learners must also partake in 20% off-job training.

2. Gateway – After the 18 months teaching and learning, you, your training provider and the learner will review the learner's journey and decide whether it is the right time for the on-programme assessment.

3. End-point assessment – This is when your learner will need to demonstrate that they have learnt the required knowledge, skills and behaviours, through an evidence-based work portfolio and a professional discussion.

How your employees will learn

We want to help your employees get the most from their training programme. Therefore, we will provide them with the support and guidance they need through a mixture of face-to-face and online learning. Learners will have dedicated Sector Specific Trainer(s) who are there to guide them through their training programme. As well as their Sector Specific Trainer(s), learners have unlimited access to learning and support materials online. All of this will help learners to meet the standards set, resulting in them becoming competent and fully qualified.

We will facilitate the delivery of the Learners' end-point assessment through an approved Assessment Organisation registered on the Register of Apprentice Assessment Organisations.

What your employees will learn

Knowledge:

The job they have to do, and their main tasks and responsibilities; the importance of having the right values and behaviours; the importance of communication; how to support individuals to remain safe from harm (safeguarding); how to champion health and well-being for the individuals they support and for work colleagues; how to work professionally, including their own professional development

Skills:

Undertaking the main tasks and responsibilities according to their job role; treating people with respect and dignity and honouring their human rights; communicating clearly and responsibly; supporting individuals to remain safe from harm (safeguarding); promoting health and well-being for the individuals they support; working professionally and seeking to develop themselves

Behaviours:

Care – care consistently and enough to make a positive difference to people's lives; compassion – deliver care and support with kindness, consideration, dignity and respect; courage – do the right thing and speak up if individuals are at risk; communication – communicate to enable successful caring relationships and effective team-working; competence – apply knowledge and skills to provide high-quality care and support; commitment – improve the lives of people who need care and support