

SENIOR HOUSING AND PROPERTY MANAGEMENT

Level 4 - Duration of the programme - 18 months

The senior housing and property manager manages a specific function and associated team(s) whilst working with the wider organisation, team, communities and external partners. Senior housing and property management professionals are proactive in finding solutions to problems and identifying areas for improvement. They take individual responsibility for the overall quality and cost effectiveness of their business and service area(s) and the needs of stakeholders.

*GET QUALIFIED IN TIME FOR GOVERNMENT REGULATION -
UP TO 95% FUNDING AVAILABLE TOWARDS PROGRAMME COSTS*

Technical training and affiliation with:

- IRPM
- AIRPM/MIPRM membership for property managers
- ARLA membership for sales and lettings agents
- CIH membership

The programme in brief

- Blended approach to delivery which could include webinars, face-to-face, Skype, telephone and online learning
- Development of the learner's knowledge, skills and behaviours relevant to the job role
- Level 2 Functional Skills where appropriate
- End-Point Assessment

Call: **01388 777 129**

Email: training@learningcurvegroup.co.uk

Visit: www.learningcurvegroup.co.uk

The learner journey

- 1. 18 months on-programme** – This is when you will learn the skills, knowledge and behaviours which will then support you in the End-Point Assessment. You could partake in a combination of activities, such as classroom-based sessions, mentoring, shadowing, bespoke resources and off-site visits, in order to support your learning and development. You must also partake in 20% off-job training.
- 2. Gateway** – After the 18 months teaching and learning, you, your training provider will review your learning journey and decide whether it is the right time for the on-programme assessment.
- 3. End-Point Assessment** – This is when you will need to demonstrate you have learnt the required knowledge, skills and behaviours, through a knowledge based VIVA professional discussion and submission, review and technical questions relating to the work based project.

What benefits does this mean for the employer?

- Opportunity to build a team qualified to upcoming ROPA recommended standards
- Completion of a high level project that benefits the company
- Free apprentice recruitment service
- Workforce training planning
- Cost effective training
- Increase productivity and revitalise your company
- Skilled workforce - improve your service
- Reduce staff turnover
- Raise staff morale
- No day release - we come to you!

What your employees will learn

Knowledge:

- Understanding principles, practices and legislations relating to the current codes of practice
- Business planning process
- Financial and risk management including organisations values and structure and the range of services available to customers
- Develop understanding of the historical context and current trends in the housing/property markets and strategic housing market

Skills:

- Provide leadership in relation to the delivery of excellent customer service
- Ensure the needs of all groups are met
- Influence and negotiate with partners and suppliers
- Manage budget and report of financial performance and ensure value for money

Behaviours:

- Embracing changing priorities and maintain trust and respect
- Be responsive and empathetic to client and customer needs
- Be an effective team leader and player and continual develop
- Leading and managing people
- Building relationships and collaborative working

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